



Our Commitment to Making Golf Safe

We are delighted to be able to re-open our facilities at 3 Hammers Golf Complex in line with the Government timetable.

Whilst we are delighted to be able to play golf again, the Coronavirus pandemic is still very much at the forefront of our minds. Therefore we will be strictly adhering to Government guidelines and rules regarding social distancing and the general safety and wellbeing of our customers and staff.

To facilitate this we have introduced certain measures and precautions to our operating methods throughout the Complex. We will continue to monitor all Government guidance and will keep you informed of any changes that we may make in the future. Your co-operation and help is greatly appreciated.

So, in order to play and practice golf safely, these simple rules will now apply:

GOLF COURSE

1. To reduce physical contact with 3 Hammers staff - you are now required to pre book and pre pay for your tee time in advance – this includes Season Ticket holders. To reserve your tee time please follow this link to our online booking system: <https://3hammers-book-online.as.me/>
2. Please proceed to the first tee no more than 5 minutes prior to your pre-booked tee time. Please ensure that you have your booking confirmation (*and corresponding season ticket if applicable*) ready for inspection by a member of 3 Hammers staff.
3. Please refrain from touching the flag sticks during your round. The hole cups have new "Safe Discs" covering them, preventing the ball from dropping fully inside the cup enabling you to collect your ball safely
4. All bunker rakes have been removed to avoid physical contact so please use your foot or a club to smooth the sand after play. You may also move your ball up to 6 inches to a better lie in any bunker
5. Please do not hinder or delay other players on the course, as queuing will be highly problematic. If you lose your ball, immediately wave any group behind you through.
6. Please stand at least 1 metre apart at all times when waiting for another golfer to hit their shot. Care must be taken to park trolleys and golf bags at a greater distance to ensure that correct social distancing is maintained.

DRIVING RANGE

1. Our driving range is now open as usual however we are operating at a slightly reduced capacity, especially at busy periods
2. There is strictly a maximum of 2 people per range bay
3. Range balls can be purchased using 3 Hammers Range Loyalty Cards or via contactless payment
4. Please remain within your chosen range bay during your session
5. When you are finished on the driving range please leave using the new exit door located to the far right end of the driving range, near the coaching bays. Please do not go back inside through the main Reception area
6. Every range bay is cleaned regularly by our staff with anti-bacterial products

ADDITIONAL CONTROLS

1. You must NOT visit the Complex if you have symptoms of COVID19 or suspect you have come into contact with someone who has COVID19
2. Strict social distancing will be in place throughout the Complex so please keep a 1 metre distance to other customers and staff at all times
3. Use of toilet facilities will be limited to the disability toilet facility in the main reception area (*directly next to Golf Reception*)
4. Our indoor putting green will be restricted to 2 customers at any one time once it is allowed to open in line with the Government timetable
5. Please frequently use the hand sanitizer stations whenever possible
6. Our staff are there to help and, where necessary, will be wearing appropriate PPE, but please also respect social distancing guidelines
7. Vending machines are in use with payment via contactless card payment only
8. For the foreseeable future, we no longer accept cash. CARD PAYMENTS ONLY and contactless payments are encouraged

Please ensure that you fully understand and agree to all the above rules before arriving at the Golf Complex.

We would like to reiterate that all government guidelines are being followed and we are striving to provide a safe and enjoyable environment for you to return to golf.

If you have any questions, then please contact Golf Reception:

Phone: 01902 790428

Email: info@3hammers.co.uk

We look forward to welcoming you back to the 3 Hammers Golf Complex.

Please keep safe and enjoy your golf.

Kind regards

3 Hammers Management Team